



## **SANTA CRUZ METALTECH - QUALITY POLICY**

SantaCruz Metaltech is a company that performs its services in Portugal and abroad, focused essentially on Quality, High performance and endless search for Technical Excellence in the services provided.

Within the scope of "Recruitment and technical assistance in the field of metalworking", it seeks to ensure the continuous improvement of processes, customer satisfaction and the quality of services provided.

Assumes, according to the normative reference NP EN ISO 9001: 2015 and before Customers, Suppliers and other interested parties the following commitments:

- ❖ **Quality of service provided by our employees;**
  
- ❖ **Compliance with all legal and regulatory requirements;**
  
- ❖ **Automation and use of digital tools that handle all the processes coming from the work site with greater speed;**
  
- ❖ **Continuously improve service quality, establishing partnership and loyalty relationships with our customers, suppliers and other interested parties;**
  
- ❖ **Understand the needs of each client, using and elaborating forms of service and actions with personalized profiles, aiming at the Technical Excellence of the service provided.**

SantaCruz Metaltech's fundamental goal is to overcome all basis of quality, as its main objective is to exceed the expectations of its customers, through a Serious and Competent Work.